Health Data Host (HDS) certification framework

Representation of Guarantees: Information relevant to Requirement 31

Personal health data (DSCP) within the HDS scope is stored physically exclusively within the EEA (Belgium).
Limited remote access by support teams from third countries is possible (see table below). Standard Contractual Clauses are in place.

Business name of the actor	**Role in the hosting service (Host/processor of the Host)**	**HDS certified (yes/no/exempted)**	**SecNumCloud 3.2 qualified**	**Hosting activities in which the player is involved**	**Access to personal health data from countries outside the European Economic Area, by the Host or one of its processors (Requirement No. 29 of the HDS framework)**	**Host or processor subject to a risk of access to personal health data from countries outside the European Economic Area, imposed by the legislation of a third country in breach of EU law (Requirement no 30 of the HDS framework)**
commercetools	Host / Processor	Yes	No	Activities 3,4,5	Yes. Support teams may have limited access from the US and other third countries not covered by an adequacy decision. Standard Contractual Clauses (SCCs) are in place.	No
MongoDB	Processor	Yes	No	Activities 3,4	Yes. Technical support may access from the US, UK, Canada, India, Australia, Singapore, etc. See the MongoDB HDS-related publication and the certification status.	Yes, USA
Google GCP	Host	Yes	No	Activities 1,2,3	Yes. Customer support or telemetry data may be processed from countries such as the US. Data hosting location is customer-configurable. See GCP Data Processing and SCC policies. For more transparency regarding the DSCP processing, see the publication by Google.	Yes, USA